# Family Support Continuum Performance Report

January to March 2018 (Q4)





#### **Contents**

#### Foreword from Director of People and Headline Figures

#### Section 1 – Statutory Services

Headline Figures – Statutory Services
Child & Family
Youth Justice & Early Intervention (Post Court)
Education – EOTAS

#### **Section 2 – Early Help / Prevention**

Headline Figures – Early Help / Prevention
Youth Justice & Early Intervention (Pre Court)
Young People Services – Pre 16
Young People Services – Post 16
Early Intervention Service - TAF
Early Intervention Service – Family Partnership Team
Early Intervention Service – Family Wellbeing Team
Early Intervention Service – Jigso
Partnership & Commissioning Team – DA Hub

#### **Section 3 – Programme Overview**

#### **Section 4 – Other Specialist Areas**

Education – Education Welfare Service
Careers Wales – NEET

Partnership & Commissioning Team – Prevent & Channel (Under 18s)

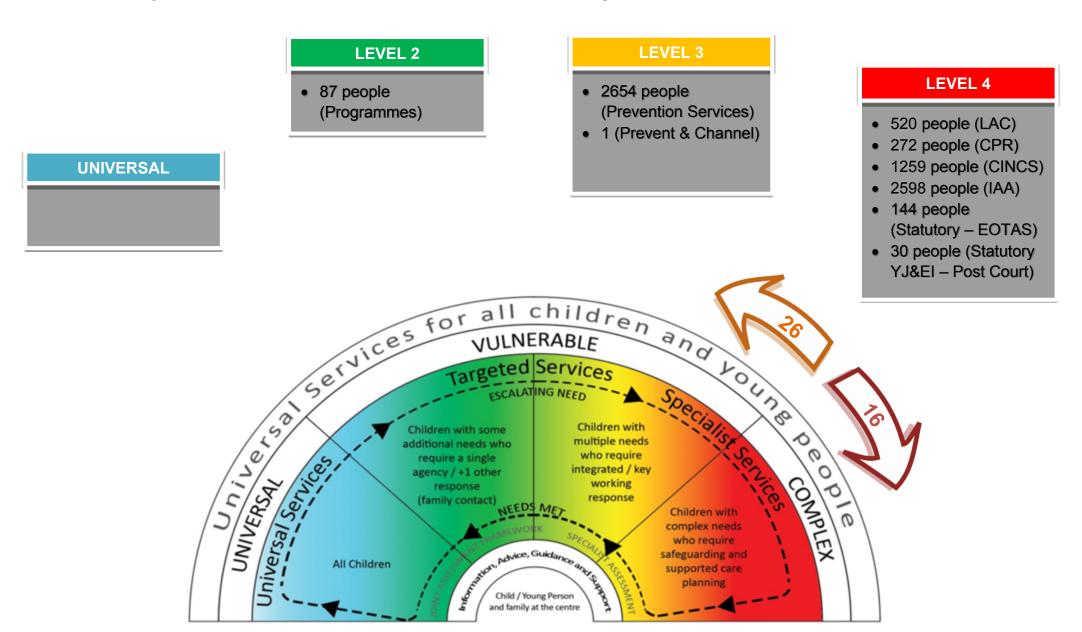
Teenage Pregnancy in Swansea

#### Section 5 - Notes

Education

\$dyflc3nn.docx Page 2 of 52

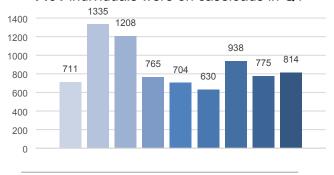
#### Headline Figures – Individuals On Caseloads during Quarter 4 (Jan-Mar), 2017-18



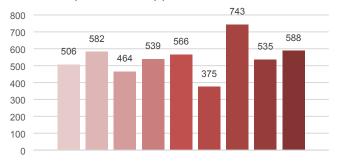
\$dyflc3nn.docx

# **Headline Figures**

#### 1431 individuals were on caseloads in Q4



#### 1866 requests for support were received in Q4



(The charts above include average figures for the month.

They may also include duplicates.)

#### **Foreword from the Director of People:**

????

\$dyflc3nn.docx Page 4 of 52

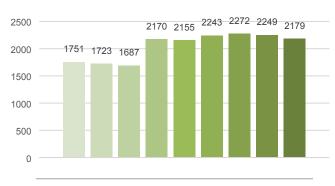
# Section 1 – Statutory Services



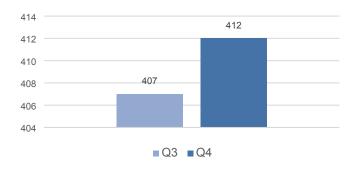
\$dyflc3nn.docx Page 5 of 52

#### **Headline Figures – Statutory Overview**

Total Number of Individuals Worked With (9 mths)



Total Number of Cases Closed with Positive Change



Total Number of Requests for Service

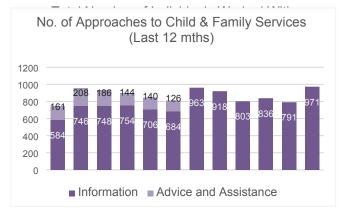


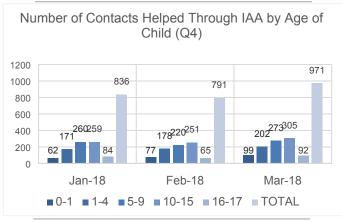
Quarterly Overview – All Statutory Services	Totals
Total number of individuals worked with	2273
Total number of cases closed with positive change	412
Total number closed due to refused engagement / stopped engagement	
Total number of consultations undertaken	2598
Total number of requests for service (referrals)	

(The charts on this page include average figures for the month. They may also include duplicates.)

\$dyflc3nn.docx Page 6 of 52

#### **Headline Figures – Statutory Services Consultation Overview**





Total Number of Cases Discussed at EOTAS Panel

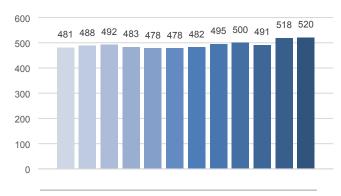


Quarterly Overview	Totals
Number of approaches to Child & Family Services	2598
Number of contacts helped through IAA	2598
Total number of pupils referred to EOTAS Panel	No data available

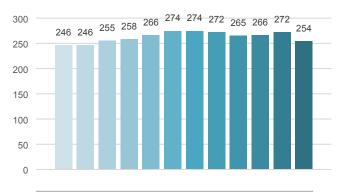
(The charts on this page include average figures for the month. They may also include duplicates.)

\$dyflc3nn.docx Page 7 of 52

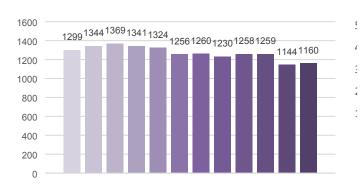








CINCS Population (Last 12 mths)

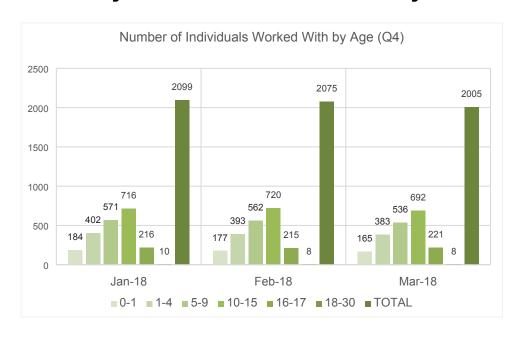


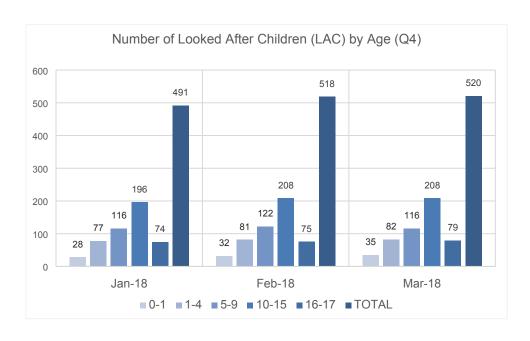
Quarterly Overview	Totals
Total number of individuals worked with	2099
Total number of Looked After Children	520
Total number on Child Protection Register	272
Total number of Child in Need of Care and Support (CINCS)	1259
Total number of contacts helped through provision of information (IAA)	2598
Total number of cases under Special Guardianship or Child Arrangement Order	277
Total number ceased to be looked after	42
Total number of cases closed	412

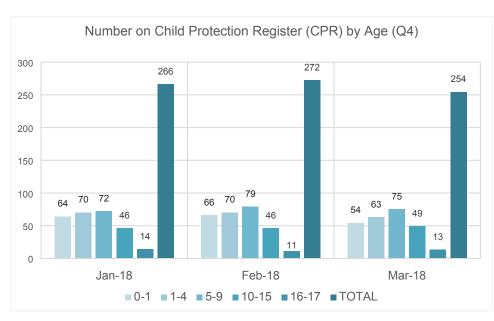
Some of the above are snapshot figures as at the end of the quarter rather than a total across the three months

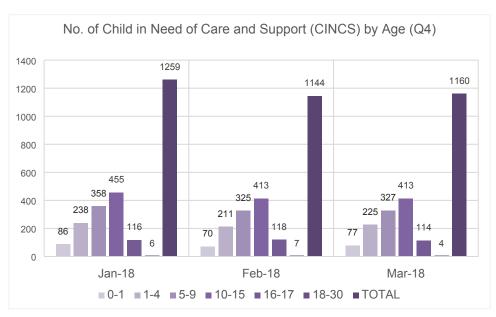
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 8 of 52

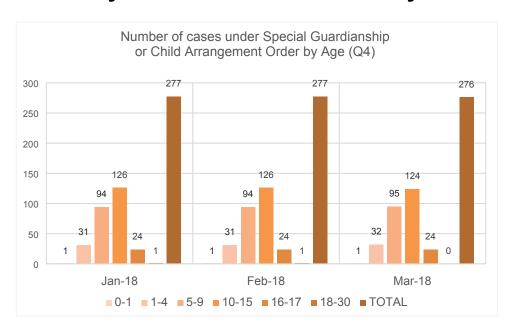


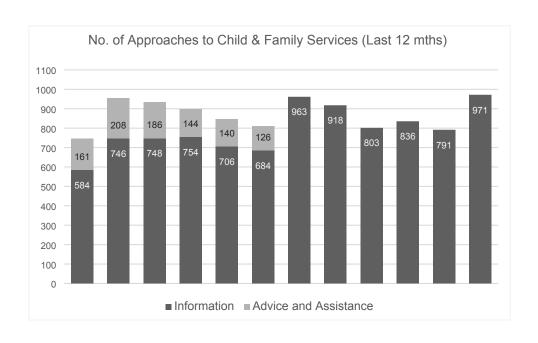


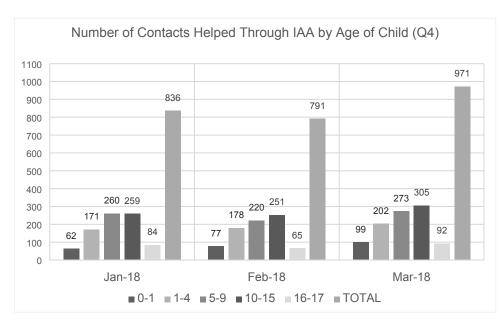




\$dyflc3nn.docx Page 9 of 52

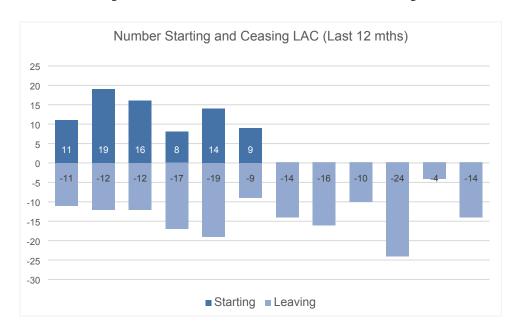


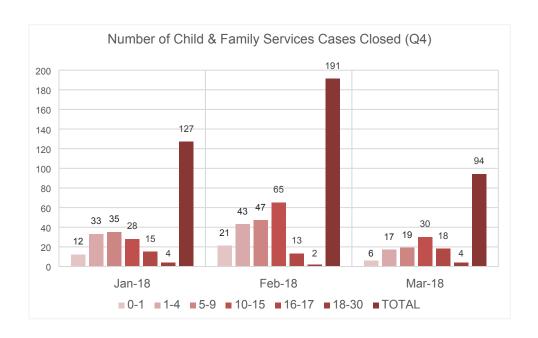






\$dyflc3nn.docx Page 10 of 52



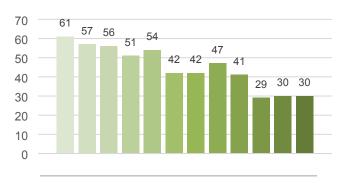




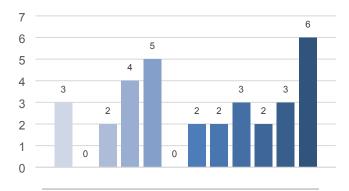
\$dyflc3nn.docx Page 11 of 52

#### **Statutory Services – Youth Justice & Early Intervention (Post Court)**

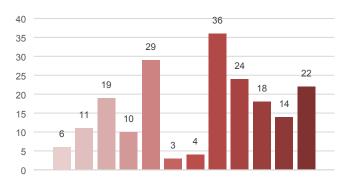
Number of Individuals Worked With (Last 12 mths)



First Time Entrants (Last 12 mths)



Number of Offences (Last 12 mths)

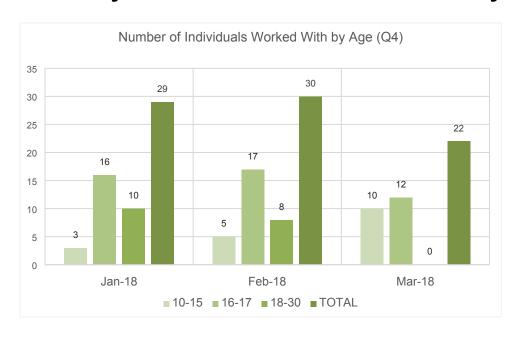


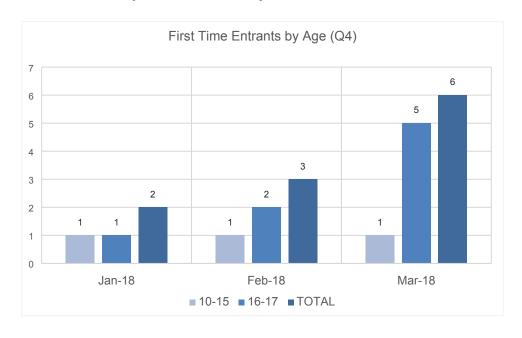
Quarterly Overview	Totals
Total number of individuals worked with	30
First Time Entrants	11
Number of Offences	54
Number of Referral Orders (given in the period)	9
Number of Youth Rehabilitation Orders (given in the period)	2
Number of Custodials (given in the period)	2

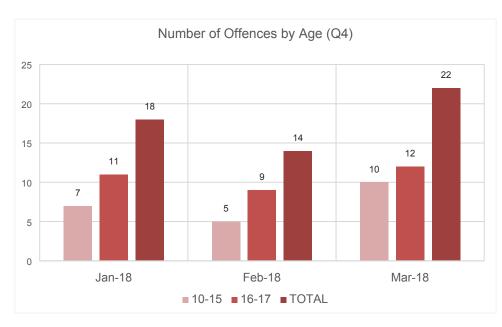
What's working well?	What are we worried about?	What do we need to do?

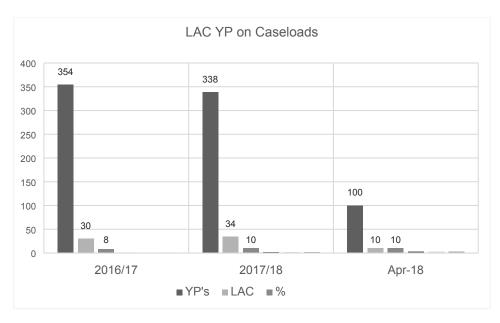
\$dyflc3nn.docx Page 12 of 52

# **Statutory Services – Youth Justice & Early Intervention (Post Court)**



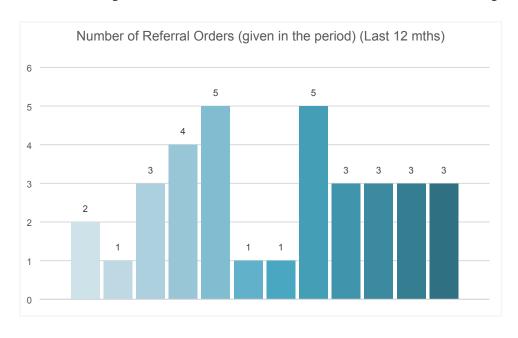


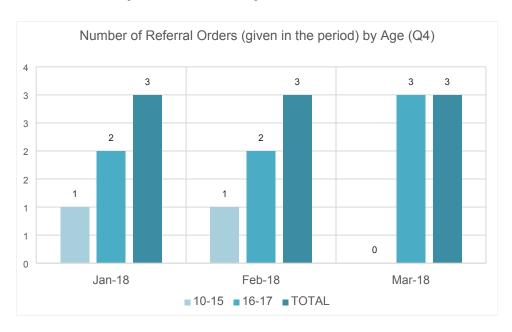




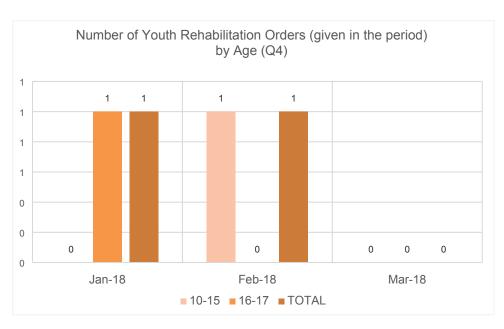
\$dyflc3nn.docx Page 13 of 52

#### **Statutory Services – Youth Justice & Early Intervention (Post Court)**



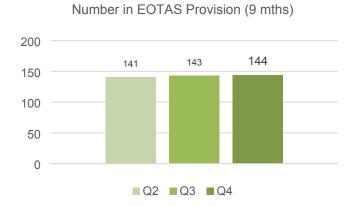




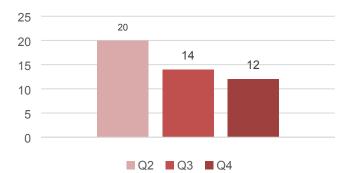


\$dyflc3nn.docx Page 14 of 52

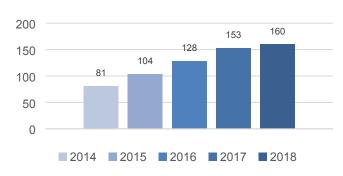
#### **Statutory Services – Education – EOTAS Pupils**







Number of Young People Electively Home Educated (by year)

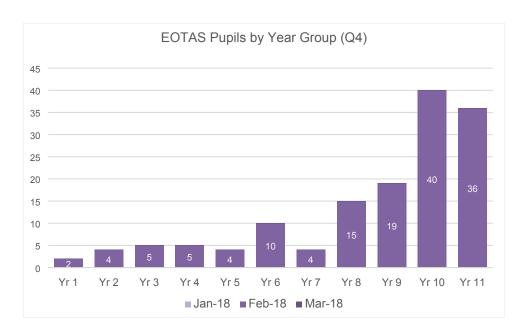


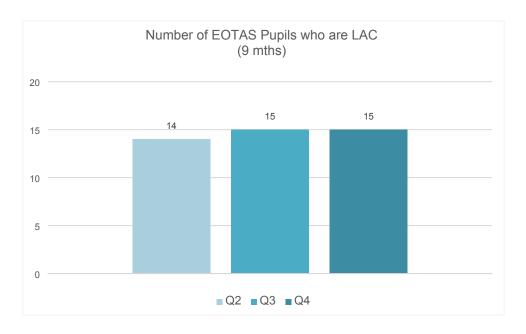
Quarterly Overview	Totals
Total number of pupils worked with	144
Total number in Arfryn Centre	
Total number in Step Ahead Centre	
Total number in Brondeg	
Total number on Pathways	
New EOTAS starters	12
Total number of EOTAS pupils who are LAC	15
Number of young people electively home educated	169

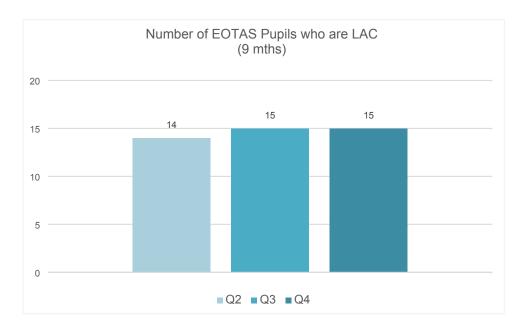
What's working well?	What are we worried about?	What do we need to do?
	Numbers in provision are now being input on SIMS under one heading – City & County Swansea PRU Very hard for Mike to break down these figures now.	

\$dyflc3nn.docx Page 15 of 52

#### **Statutory Services – Education – EOTAS Pupils**



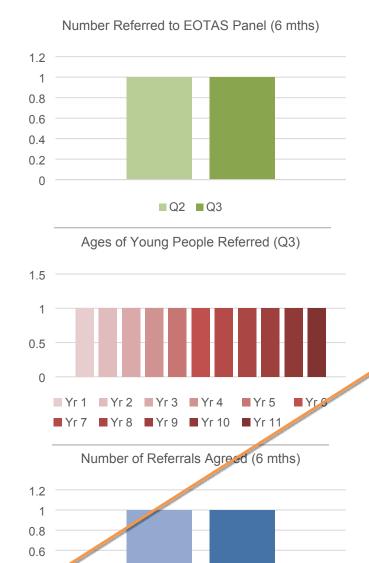






\$dyflc3nn.docx Page 16 of 52

# **Statutory Services – Education – EOTAS Panel**



■ Q2 ■ Q3

0

Quarterly Overview	Totals
Total number of pupils referred to EOTAS Panel	
Total number of pupils referred – Primary age	
Total number of pupils referred – Secondary age	
Total number of referrals agreed	

What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 17 of 52

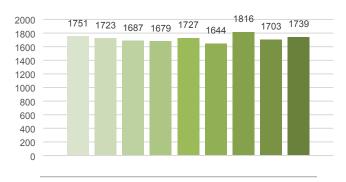
# Section 2 – Early Help / Prevention



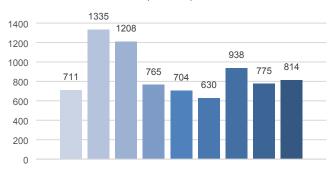
\$dyflc3nn.docx Page 18 of 52

#### **Headline Figures – Early Help / Prevention Overview**

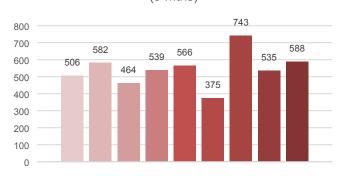
Total Number of Individuals Worked With (9 mths)



Total Number of Individuals on Caseloads (9 mths)

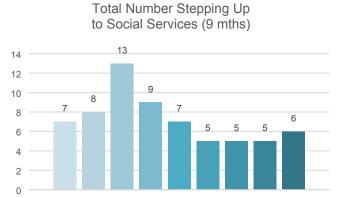


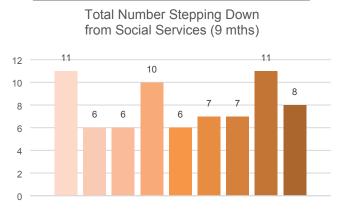
Total Number of Requests for Service (9 mths)



Quarterly Overview – All Prevention Services	Totals
Total number of individuals worked with	2654
Total number being case loaded	1431
Total number engaging in programme based activity	87
Total number stepping up to Social Services	16
Total number being stepped down from Social Services	26
Total number closed with positive change	348
Total number closed due to refused engagement / stopped engagement	158
Total number of consultations undertaken	158
Total number of requests for service (referrals)	1866

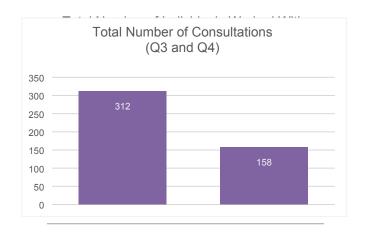
(The charts on this page include average figures for the month. They may also include duplicates. Figures do not include information on Other Families First Funded Projects, as those figures were provided for the whole year - not for the quarter)





\$dyflc3nn.docx Page 19 of 52

# **Headline Figures – Prevention Services Consultation Overview**



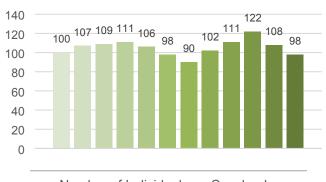
Quarterly Overview	Totals
Total number of consultations	158
Total number of consultations undertaken by YPS	158
Total number of consultations undertaken by TAF	0
Total number of consultations undertaken by FPT	0
Total number of consultations undertaken by FWT	0
Total number of consultations undertaken by JIGSO	0

(The charts on this page include average figures for the month. They may also include duplicates.)

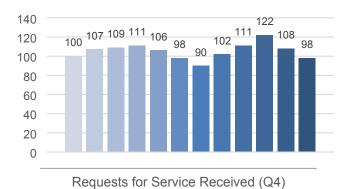
\$dyflc3nn.docx Page 20 of 52

#### Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)





Number of Individuals on Caseloads (Last 12 mths)



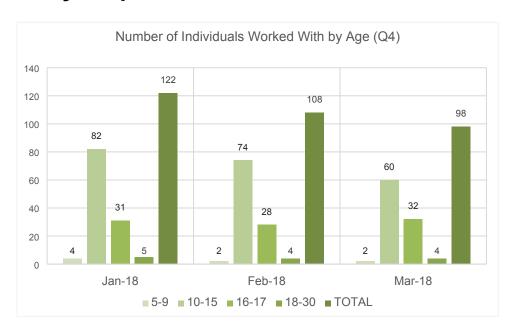
■ Jan-18 ■ Feb-18 ■ Mar-18

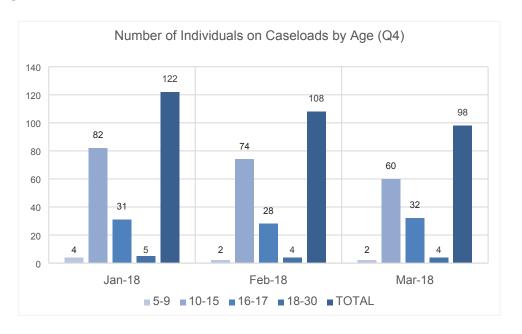
Quarterly Overview	Totals
Total number of individuals worked with	122
Total number being case loaded	122
Total number engaging in programme based activity	N/A
Total number stepping up to Social Services	N/A
Total number being stepped down from Social Services	N/A
Total number closed with positive change	N/A
Total number closed with no engagement	N/A
Total number of consultations undertaken	N/A
Total number of requests for service	23
Non-Criminal Disposals (Youth Restorative Disposals)	18
Youth Cautions	1
Youth Conditional Cautions	1

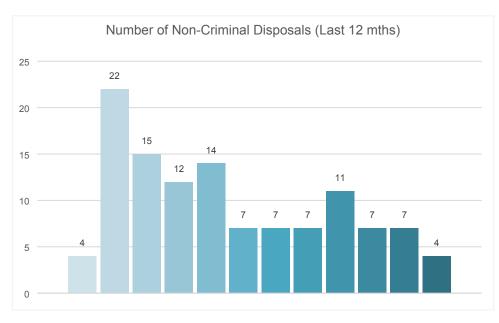
What's working well?	What are we worried about?	What do we need to do?

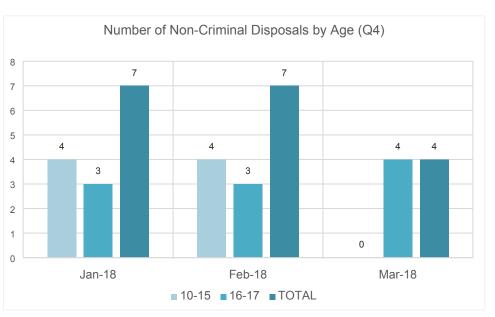
\$dyflc3nn.docx Page 21 of 52

#### Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)



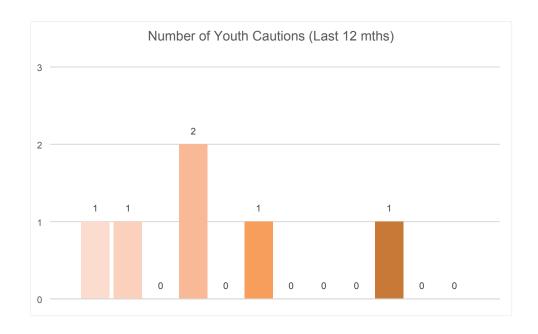


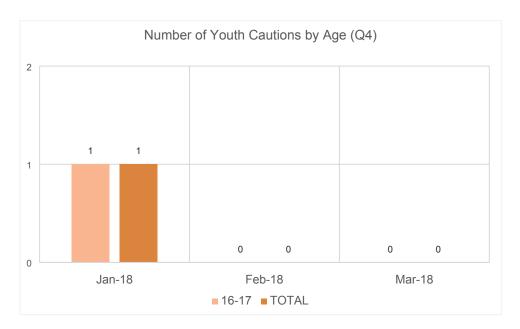




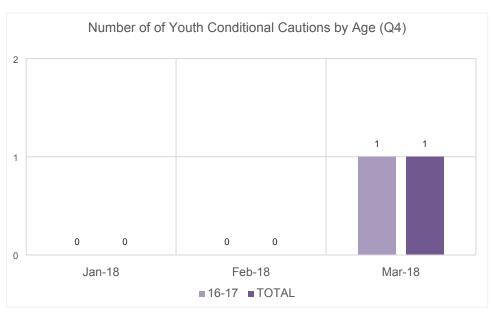
\$dyflc3nn.docx

#### Early Help / Prevention – Youth Justice & Early Intervention (Pre Court)





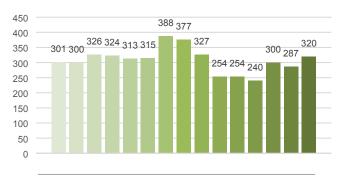




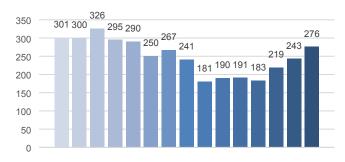
\$dyflc3nn.docx

#### Early Help / Prevention – Young People Services – Pre 16

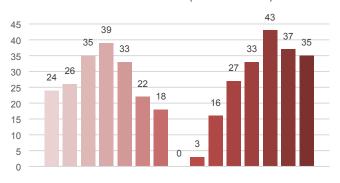
Number of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



Referrals Received (Last 12 mths)

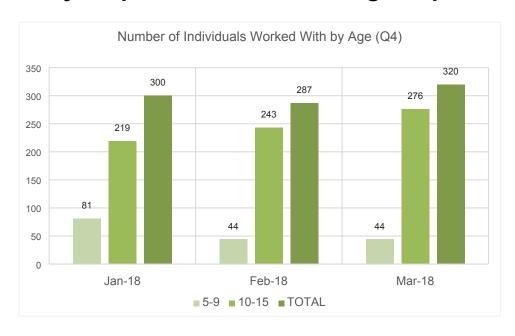


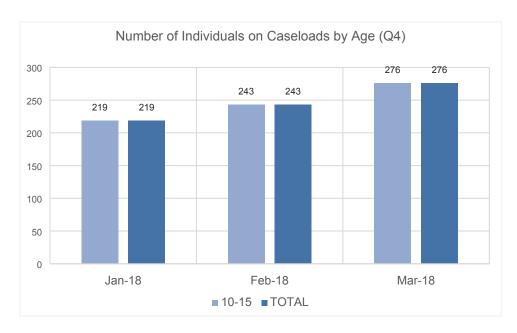
Quarterly Overview	Totals
Total number of individuals worked with	366
Total number being case loaded	320
Total number stepped up to Social Services	3
Total number stepped down from Social Services	14
Total number closed with positive change	10
Total number closed with no engagement	8
Total number of consultations undertaken	158
Total number of requests for service (referrals)	115

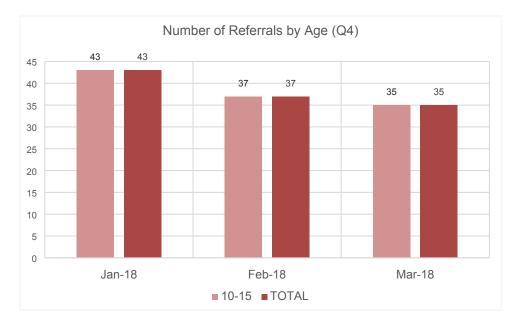
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 24 of 52

# Early Help / Prevention – Young People Services – Pre 16



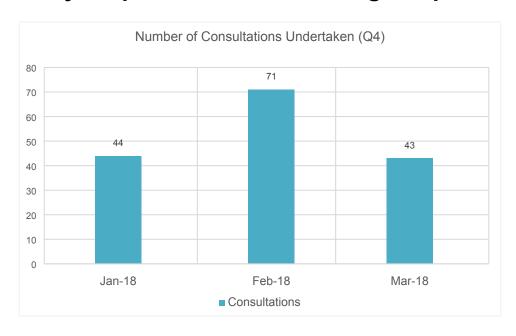


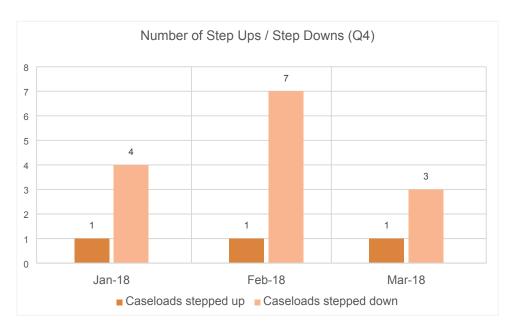


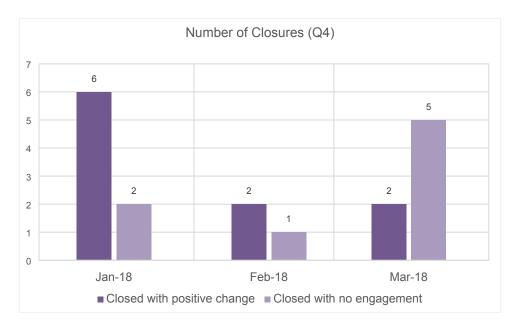


\$dyflc3nn.docx

# Early Help / Prevention – Young People Services – Pre 16





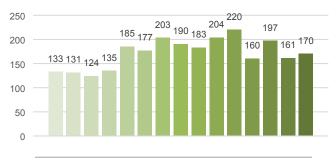




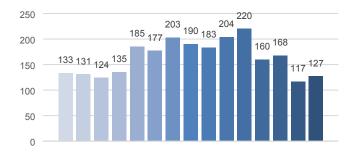
\$dyflc3nn.docx Page 26 of 52

#### Early Help / Prevention – Young People Services – Post 16

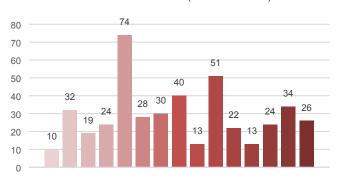
Number of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



Referrals Received (Last 12 mths)



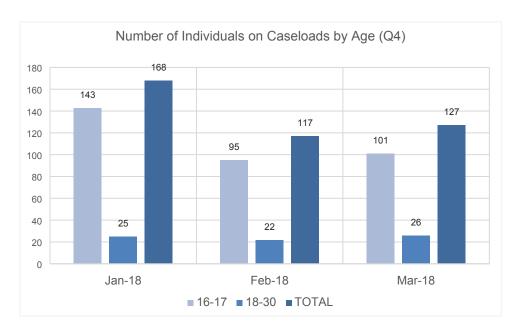
Quarterly Overview	Totals
Total number of individuals worked with	222
Total number being case loaded	171
Total number engaging in programme based activity	
Total number stepping up to Social Services	n/a
Total number being stepped down from Social Services	n/a
Total number closed with positive change	32
Total number closed with no engagement	12
Total number of consultations undertaken	0
Total number of requests for service (referrals)	84

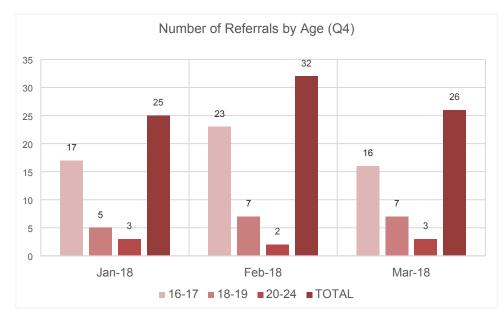
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 27 of 52

#### Early Help / Prevention – Young People Services – Post 16



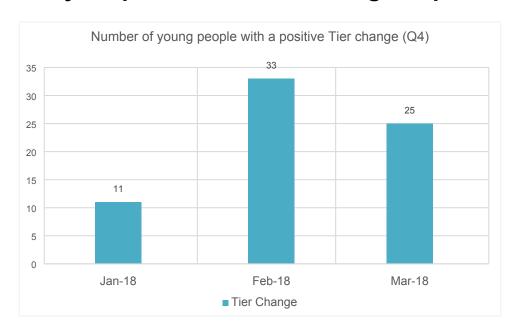


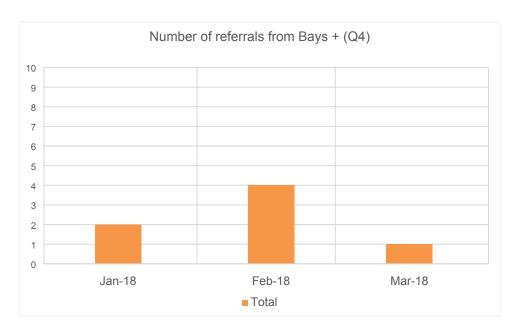


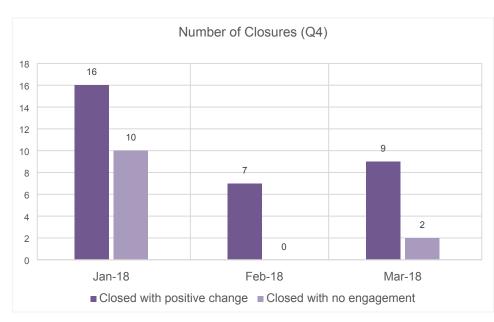


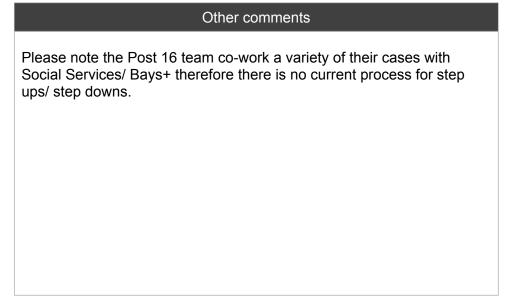
\$dyflc3nn.docx

#### Early Help / Prevention – Young People Services – Post 16





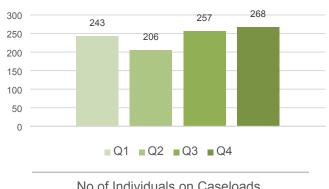




\$dyflc3nn.docx

#### Early Help / Prevention – Early Intervention Service – Team Around the Family (TAF)

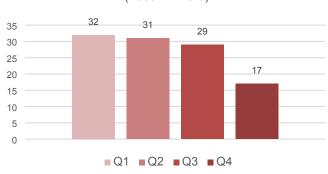




No of Individuals on Caseloads (Last 12 mths)



Requests for Service Received (Last 12 mths)

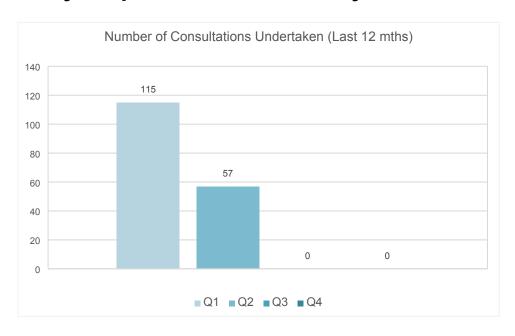


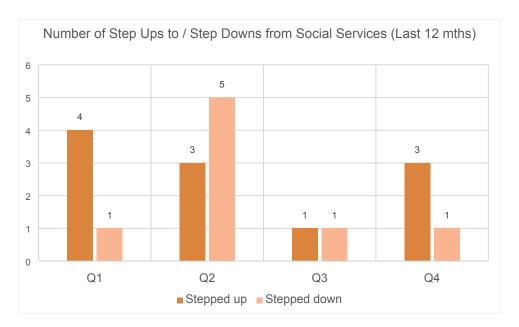
Quarterly Overview	Totals
Total number of individuals worked with	268
Total number being case loaded	268
Total number stepping up to Social Services	3
Total number being stepped down from Social Services	1
Total number closed with positive change	7
Total number closed with no engagement	1
Total number of consultations undertaken	
Total number of requests for service	17

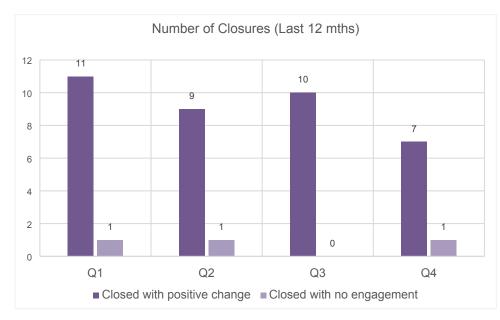
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 30 of 52

#### Early Help / Prevention – Early Intervention Service – Team Around the Family (TAF)





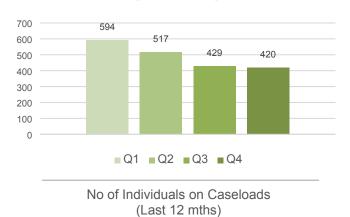


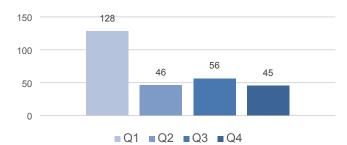


\$dyflc3nn.docx

#### Early Help / Prevention – Early Intervention Service – Family Partnership Team

No. of Individuals Worked With (Last 12 mths)





Referrals Received (Last 12 mths)

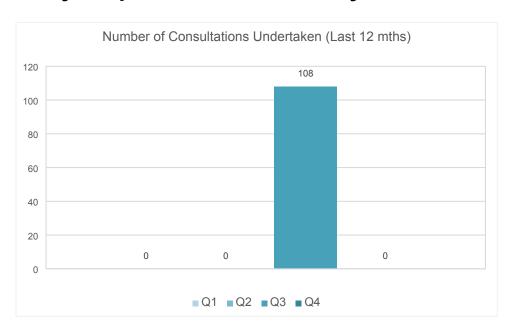
343
350
300
250
200
144
121
100
50
0

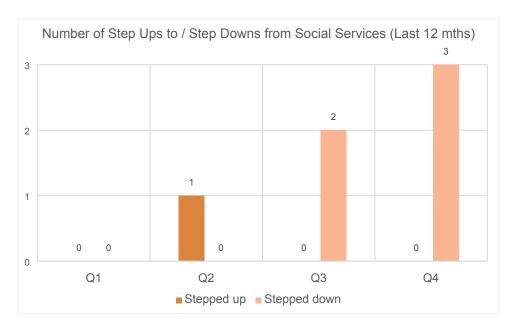
Quarterly Overview	Totals
Total number of individuals worked with	420
Total number being case loaded	45
Total number engaging in programme based activity	69
Total number stepping up to Social Services	0
Total number being stepped down from Social Services	3
Total number closed with positive change	18
Total number closed with no engagement	8
Total number of consultations undertaken	
Total number of requests for service	343

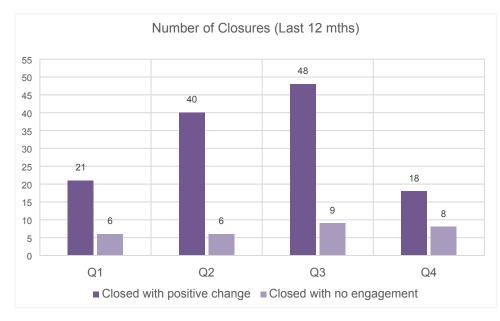
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 32 of 52

#### Early Help / Prevention – Early Intervention Service – Family Partnership Team





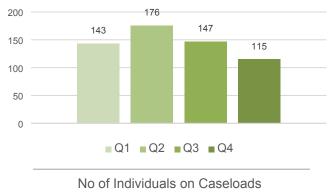




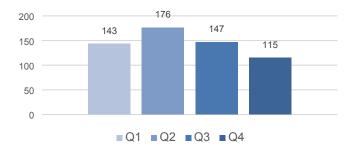
\$dyflc3nn.docx Page 33 of 52

# Early Help / Prevention – Early Intervention Service – Family Wellbeing Team

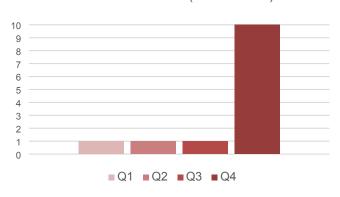




No of Individuals on Caseloads (Last 12 mths)



Referrals Received (Last 12 mths)



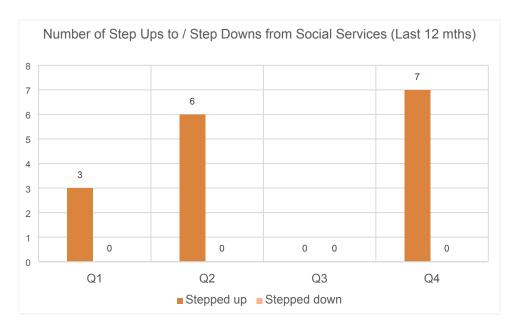
Quarterly Overview	Totals
Total number of individuals worked with	115
Total number being case loaded	115
Total number engaging in programme based activity	N/A
Total number stepping up to Social Services	7
Total number being stepped down from Social Services	0
Total number closed with positive change	9
Total number closed with no engagement	1
Total number of consultations undertaken	N/A
Total number of requests for service	53

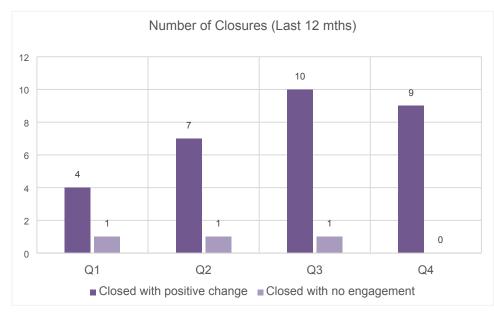
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 34 of 52

#### Early Help / Prevention – Early Intervention Service – Family Wellbeing Team





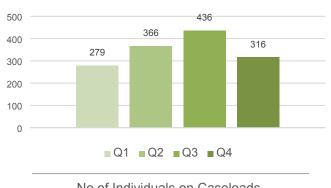




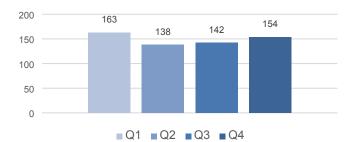
\$dyflc3nn.docx Page 35 of 52

# Early Help / Prevention – Early Intervention Service – Jigso

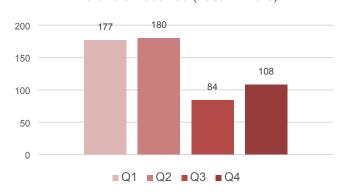
No. of Individuals Worked With (Last 12 mths)



No of Individuals on Caseloads (Last 12 mths)



Referrals Received (Last 12 mths)

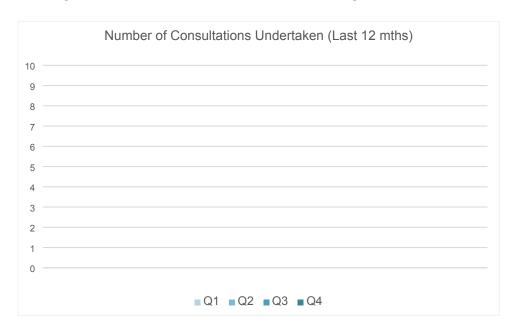


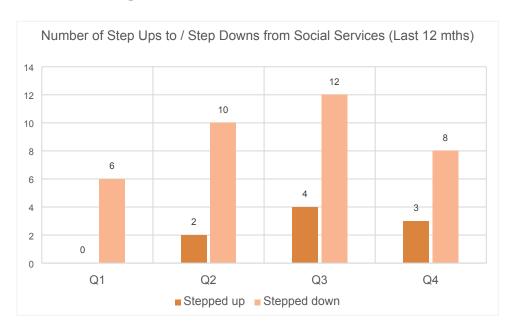
Quarterly Overview	Totals
Total number of individuals worked with	316
Total number being case loaded	154
Total number engaging in programme based activity	18
Total number stepping up to Social Services	3
Total number being stepped down from Social Services	8
Total number closed with positive change	108
Total number closed with no engagement	5
Total number of consultations undertaken	N/A
Total number of requests for service	108

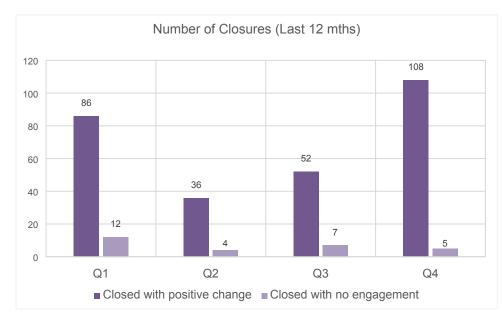
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 36 of 52

### Early Help / Prevention – Early Intervention Service – Jigso



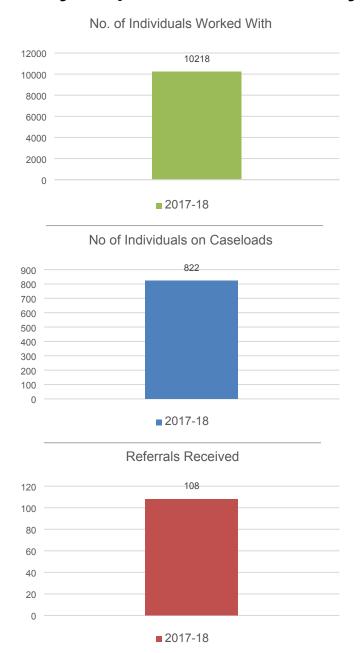






\$dyflc3nn.docx

## Early Help / Prevention – Early Intervention Service – Other Families First Funded Projects



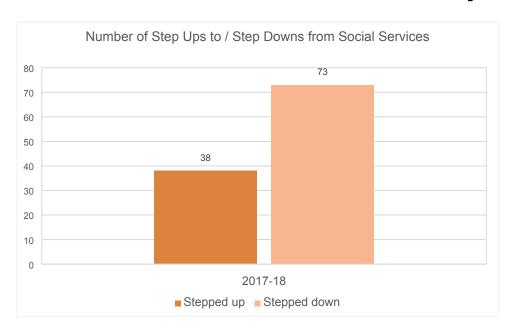
Yearly Overview (2017-18)	Totals
Total number of individuals worked with	10218
Total number being case loaded	822
Total number engaging in programme based activity	341
Total number stepping up to Social Services	38
Total number being stepped down from Social Services	73
Total number closed with positive change	1071
Total number closed with no engagement	169
Total number of consultations undertaken	N/A
Total number of requests for service	108

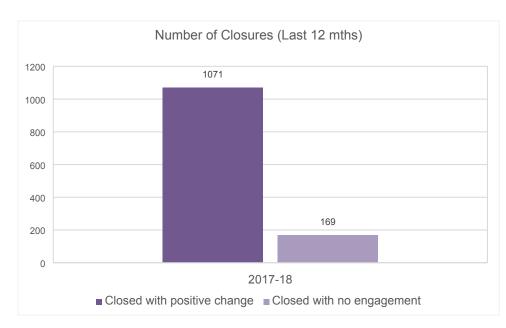
What are we worried about?	What do we need to do?
	What are we worried about?

\$dyflc3nn.docx Page 38 of 52

### Early Help / Prevention – Early Intervention Service – Other Families First Funded Projects





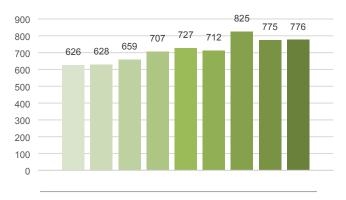




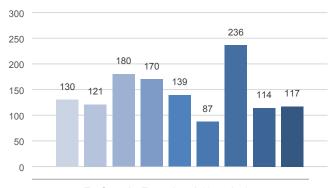
\$dyflc3nn.docx Page 39 of 52

### Early Help / Prevention – Partnership & Commissioning Team – DA Hub

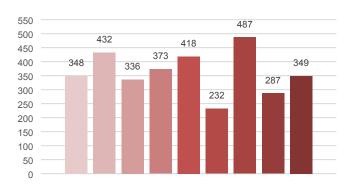




No of Individuals on Caseloads (9 mths)



Referrals Received (9 mths)



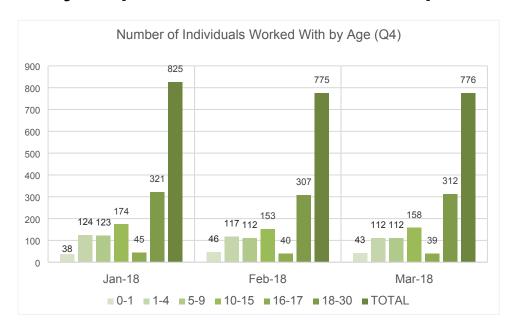
Quarterly Overview	Totals
Total number of individuals worked with	825
Total number being case loaded	236
Total number stepped up to Social Services	N/A
Total number stepped down from Social Services	N/A
Total number closed with positive change	164
Total number closed with no engagement	123
Total number of consultations undertaken	N/A
Total number of requests for service (referrals)	1,123
Programme delivery - Equilibrium	

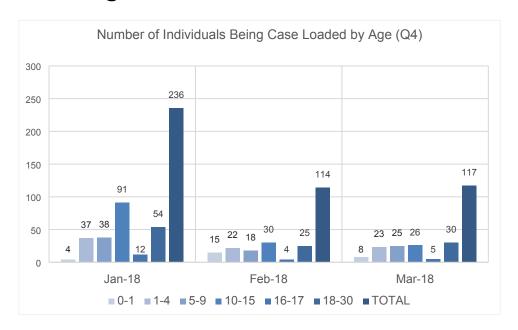
Some of the above are snapshot figures as at the end of the quarter rather than a total across the three months

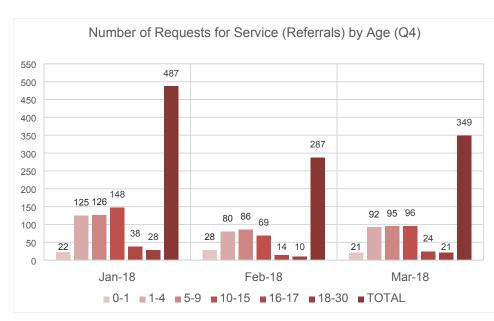
What's working well?	What are we worried about?	What do we need to do?

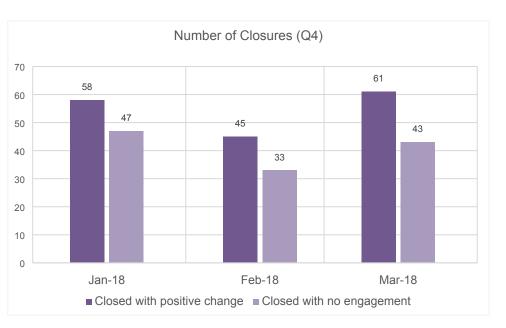
\$dyflc3nn.docx Page 40 of 52

## Early Help / Prevention – Partnership & Commissioning Team – DA Hub









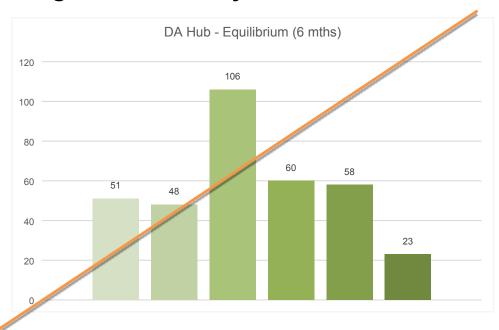
\$dyflc3nn.docx Page 41 of 52

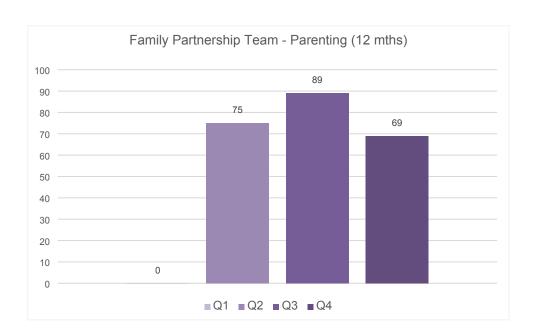
# Section 3 – Programme Delivery

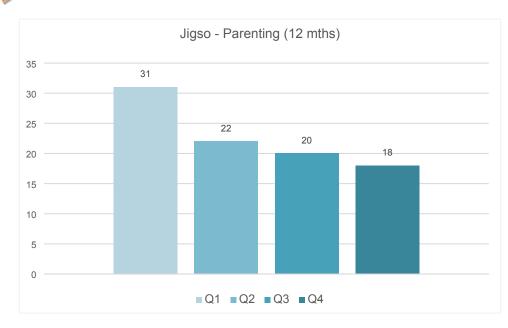


\$dyflc3nn.docx Page 42 of 52

# **Programme Delivery Overview**









\$dyflc3nn.docx Page 43 of 52

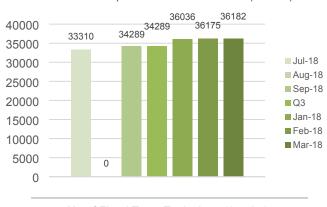
# Section 4 – Other Specialist Areas



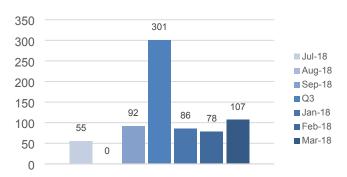
\$dyflc3nn.docx Page 44 of 52

### Other Specialist Areas – Education

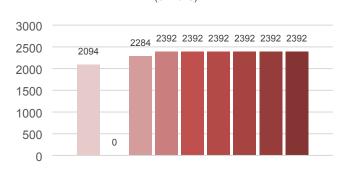




No of Fixed Term Exclusions (9 mths)



Total Number of Pupils with School Action + (9 mths)

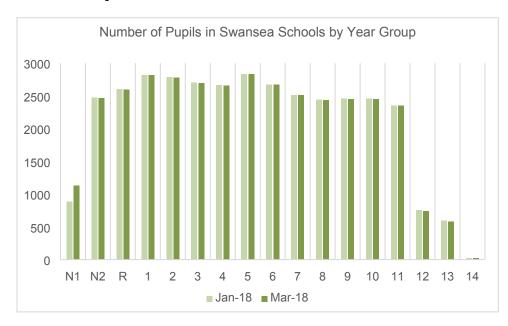


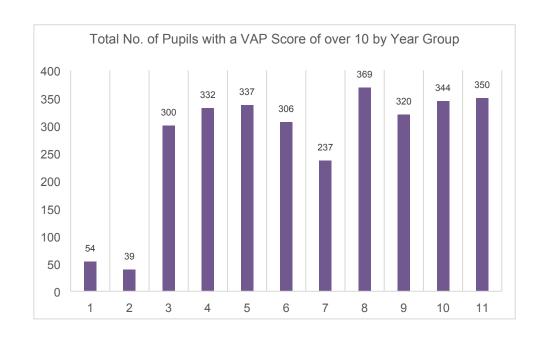
Quarterly Overview	Totals
Total number of pupils in Swansea schools	36182
Total number of pupils with a VAP score of over 10	2988
Percentage of pupils with a VAP score of over 10	8.3%
Total number of fixed term exclusions	271
Total number of days lost through exclusions	639
Total number of young people with School Action +	2392

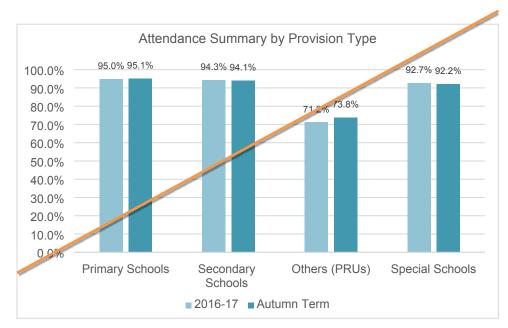
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 45 of 52

### Other Specialist Areas – Education







### Other comments

Note - VAP is annual so same figures each month although percentages will differ slightly as year group sizes vary a bit.

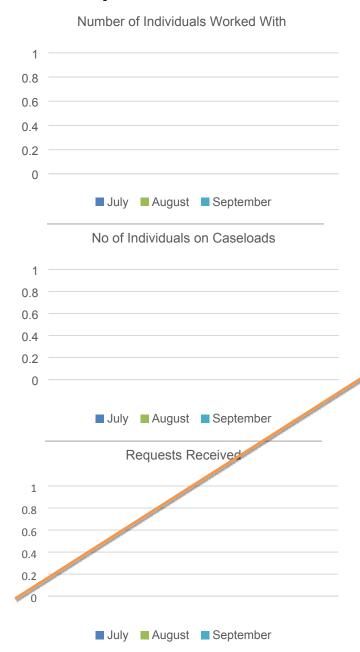
School Action Plus is from PLASC so again same figures each month.

Exclusion figures will be lower in months where school holidays fall!

VAP scores are lower for years 1 and 2 as they don't have national test results (maybe change to use 7+ for those year groups?).

\$dyflc3nn.docx Page 46 of 52

### Other Specialist Areas – Education Welfare Service



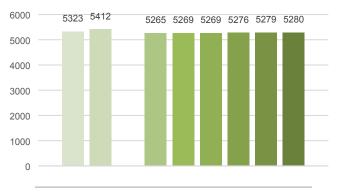
Quarterly Overview	Totals
Total number of individuals worked with	
Total number being case loaded	
Total number of fixed penalty fines	
Total number of prosecutions	
Total number closed with positive attendance change	
Total number of pupils 'missing from education'	
Total number of pupils 'educated at home'	
Total number of requests for service (referrals)	

What's working well?	What are we worried about?	What do we need to do?

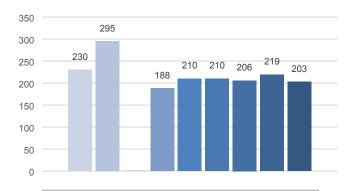
\$dyflc3nn.docx Page 47 of 52

## Other Specialist Areas – 5 Tier Model

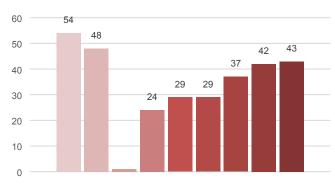
Number of Individuals Worked With (6 mths)



No of NEETS aged 16-18



Total number aged 16-18 who are unknown



Quarterly Overview	Totals
Total number of individuals aged 16-18 (post 16)	5280*
Total number of NEETs aged 16-18	203*
Total number aged 16-18 who are unknown (Tier 1)	43*
Total number aged 18-24 who are claiming JSA	
Total number of referrals made to other organisations	

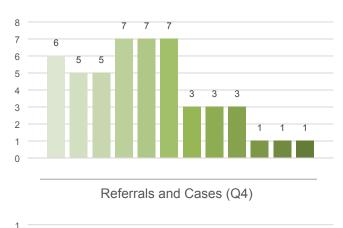
(\* Based on March 18 report)

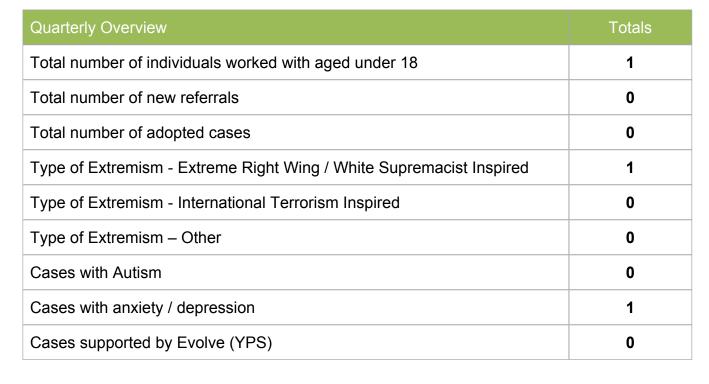
What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 48 of 52

### Other Specialist Areas – Prevent & Channel (Under 18s)





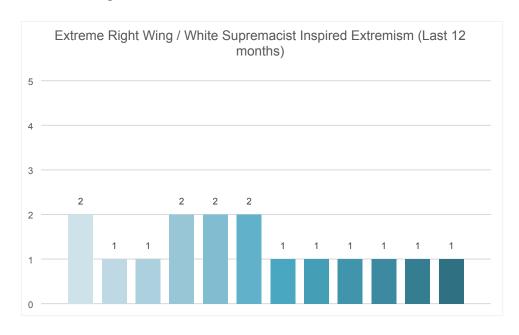


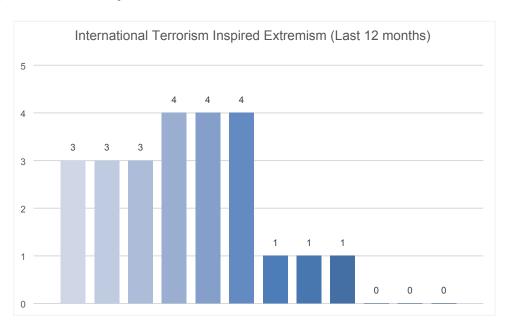
0 —	<del>0</del> Jan-18		F	0 Feb-18		0 Mar-18	
	■ Adopted Case						
	Cases with Underlying / Existing Issues (Q4)			4)			
1.2							
1							
0.8							
0.6		1		1		1	
0.4		'		'			
0.2							
0		_				^	
		Jan-18		Feb-18	}	Mar-18	1
			Autism Anx	ciety /	Depression		

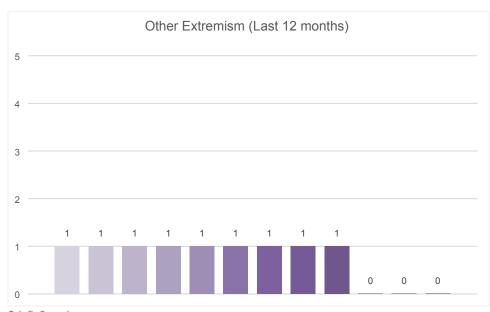
What's working well?	What are we worried about?	What do we need to do?
Prevent referral pathway for Social Services (C&F and Adult), with appropriate guide.  Support through Evolve	That cases may not meet thresholds and slip through the net.  Lack of information forthcoming from CAMHS that may affect what Channel intervention is commissioned.	Information sharing by CAMHS to Channel needs to improve, or, at least information shared by CAMHS to ABMU LHB Safeguarding on ABMU cases needs to improve so that ABMU Safeguarding rep may share with Channel.

\$dyflc3nn.docx\$dyflc3nn.docx

## Other Specialist Areas – Prevent & Channel (Under 18s)



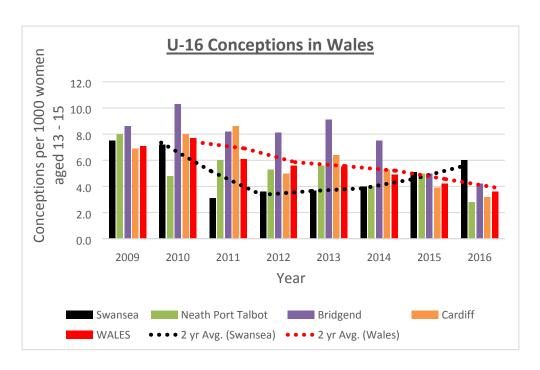


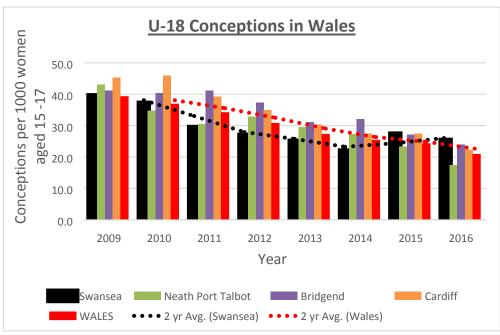




\$dyflc3nn.docx Page 50 of 52

### Other Specialist Areas – Teenage Pregnancy in Swansea





What's working well?	What are we worried about?	What do we need to do?

\$dyflc3nn.docx Page 51 of 52



\$dyflc3nn.docx Page 52 of 52